

A reminder for all members of the Public Service Health Care Plan (PSHCP) about the transition to the new plan administrator, Canada Life on July 1, 2023.

You should have received an invitation to complete positive enrolment from Canada Life, either by email or mail. If not, check your junk email folder. If you cannot find your invitation, call the Canada Life PSHCP Member Contact Centre at 1-855-415-4414 as soon as possible.

Positive enrolment and consent to have claims processed by Canada Life must be completed before July 1, 2023, to ensure there are no disruptions in processing and reimbursing your or your covered dependants' claims. This is particularly important as you will not be able to complete positive enrolment and send in a claim on the same day. Therefore, you should complete enrolment by June 30, 2023, to avoid being out of pocket for health claim expenses as of July 1.

Should you have any questions, more information on the transition to Canada Life can be found here:

[Preparing for the Public Service Health Care Plan transition to Canada Life - Canada.ca](#)